

THE OLD SCHOOL MEDICAL CENTRE

Practice Information For Young People

School Lane, Greenhill
Sheffield S8 7RL

Tel: 0845 1212311
0845 1212344



Old School Medical Centre has produced this information booklet specifically for young people so that you know what to expect when visiting the practice.

All of our services are **free** and **confidential** for all young people including those under 16.

Even if you are aged 13 –16 you can go in to see the doctor or nurse on your own (without a parent or carer).

You can access free condoms and other contraception, pregnancy testing, emergency contraception and testing for sexually transmitted infections here at the surgery.

We are also happy to talk to you about contraception and sexual health, including helping you to talk through deciding whether or not to have sex.

This is a confidential service

This means that we will not tell anyone outside the surgery about the things you tell us, even if you are under 16.

However -

There are times when we HAVE to tell someone else what is happening to ensure our best care for you

E.g. if you tell us about someone who has abused you or somebody else sexually, physically or emotionally, or if your or another person's life is at risk.

Except in very unusual circumstances this would be discussed with you first and the practice would support you through this time.

If you have any concerns about any aspect of confidentiality, please ask a member of staff.

WELCOME TO THE PRACTICE

Old School Medical Centre is a long established practice. We offer a wide range of medical services. This leaflet describes the services we offer and sets out the standards we aim to reach.

OUR SERVICE TO YOU

We will attend emergencies immediately
We will see urgent problems on the same day
You can always see a doctor within 24 hours
You can arrange in advance to see
the doctor or nurse of your choice

HOW YOU CAN HELP US, YOURSELF AND OTHERS

Let us know as early as possible if you cannot keep an appointment
Be on time
Only call a doctor out at night if it cannot wait until the next morning
Tell us if you change your name, address or telephone number
Give us your comments and suggestions
Be patient at busy times or when an emergency has called the doctor away.

IMPORTANT INFORMATION

We will respect your privacy, dignity and religious or cultural beliefs.
We will listen to your problems and give you time to explain your concerns.
No care or treatment will be given without your informed consent.
Your personal information will be treated in strict confidence.
We offer confidential services for people under 16.
We will provide full information about the services that we offer.
We believe that our surgery is accessible for people with disabilities, but if you
need further help, please ask.
Our staff will be friendly helpful and efficient.
We will ensure our surgery is warm, clean and tidy.
We will help people who let us know that they have difficulty with reading,
writing or hearing.

Emergency contraception is available at Old School Medical Centre. Medication
needs to be taken within 3 days of unprotected sex, but the earlier the better.
Please use the drop-in service if necessary. It may be possible to fit an IUCD as
emergency contraception. It may be necessary to refer you to the Central Health
Clinic in Town. Please tell us as soon as possible if you think you may need this.

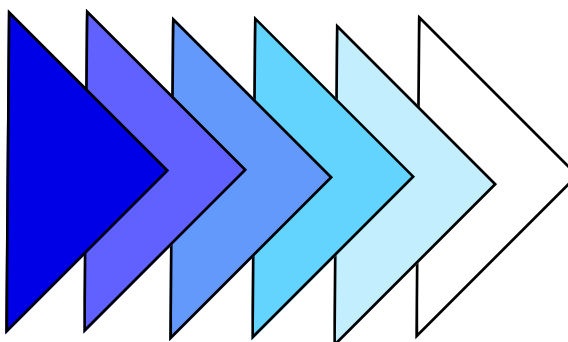
SURGERY HOURS

Surgery Opening Times:

Monday	08:15—6.30
Tuesday	08.15 – 6.30
Wednesday	08.15 – 6.30
Thursday	08.15 – 1.00
Friday	08.15 – 6.30
Saturday	07.30—10.30 (pre booked appointments only)

Surgery Consulting Times:

Monday	08.30 to 11.30 - 3.00—5.30
Tuesday	08.30—11.00 3.00—5.30
Wednesday	08.30—11.00 3.00—5.30
Thursday	08.30—1.00
Friday	08.30—11.00 3.00—5.30
Saturday	07.30—10.30 (pre booked appointments only)



Services for Young People in Sheffield

Sheffield Youth Clinic 2716811
(Mulberry Street, within Central Health Clinic)

Offers advice and information as well as free condoms, pregnancy testing, contraception including emergency contraception and testing for some sexually transmitted infections.

Mon - Thurs - 3.30pm - 6.00pm
Saturday - 11.00am - 1.00pm
Drop-in service

Genito Urinary Medicine (GUM) Clinic 2766928
Hallamshire Hospital - on the corner of Claremont Place and 'B' Road

Offers testing for sexually transmitted infections as well as management of other genital conditions Also offers HIV testing and information and advice on all sexual health matters. Same day HIV testing on Tuesdays by appointment.

**You can also access any GUM clinic in the country -
you don't have to live there to get confidential advice
testing and treatment.**

Spires Youth Clinic
Myrtle Springs School, East Bank Lane/Road

Wednesdays 3.00pm - 4.00pm
Drop-in service - School pupils only

Castle College

Granville Road Student Services

Offers advice and information as well as free condoms, pregnancy testing and Chlamydia testing.

Mondays 11.30am - 2.00pm

Drop-in service - College students only

SHED

2729764

91 Division Street

Drug & alcohol project working with anyone under 21 years
Of age.

Monday - Friday 2pm - 5pm

Drop-in service

Sheffield LGB Youth Initiative

2289266

For young people under 25 who are Lesbian, Gay, Bisexual or
Questioning their sexuality.

Group meets weekly

E-mail gayandlesbianyouth@hotmail.com

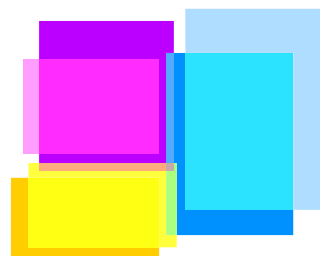
The Fruitbowl

2261750

For young people under 18 who are Lesbian, Gay, Bisexual or
Questioning their sexuality.

Group meets weekly

E-mail fb@lgbsheffield.co.uk



ADDITIONAL SERVICES
EMERGENCY OUT OF HOURS ADVICE AND VISITS

All telephone calls out of surgery hours automatically transferred to the GP Collaborative

Cover is provided at all times outside surgery times for emergency treatment. You should call **0845 1212311** or **0845 1212344** Please have the following details ready:

NAME
ADDRESS
WHAT IS WRONG
YOUR TELEPHONE NUMBER

Alternatively, you can get advice from NHS Direct on 0845 46 47, 24 hours a day. NHS Direct is also available on www.nhsdirect.nhs.uk

There is also the Sheffield Walk In Centre, open from: 8.00 am to 10.00 pm. This is based at the **Royal Hallamshire Hospital, Glossop Road, Sheffield S10 2JF**

USEFUL TELEPHONE NUMBERS

Surgery appointments	0845 1212311 0845 1212344
Northern General Hospital	0114 2434343
Hallamshire Hospital	0114 2711900
Jessops Hospital	0114 2268000
Children's Hospital	0114 2717000
Weston Park Hospital	0114 2265000
Sheffield Stop Smoking Service	0800 068 4490
NHS Direct	0845 46 47
Social Services	0114 2734811

Meet the team

Doctors



Dr Janet E Hall

(MB ChB MRCGP (dist) MRCP DCH DRCOG B Med Sci PGCME)

Special interests:

General medicine, cardiology, diabetes, respiratory, paediatrics, minor surgery, women's health.



Dr Mairead Knox

(MC Bch BAO MRCPi Bsc (Hons), MRCGP Diploma in Practice

Dermatology (with Commendation), Cardiff 2007)

Special interests:

Dermatology, musculoskeletal medicine, minor surgery



Dr Carl A Egdell

(MB ChB ATLS DCH DRCOG)

Special interests:

Musculoskeletal medicine/rheumatology, sports medicine, acupuncture, diabetes, men's health, care of the elderly



Dr James T Gray

(MB ChB MRCGP MRCSEd (dist) DCH DiplMC RCSEd)

Special interests:

Emergency medicine, minor surgery, paediatrics, general surgery

(esp.bowel problems)

Nurses

Health Care Assistants

Karen Vernals

Yvonne Mitchell

House-Keeper

Denise Booth

Reception Team

Joanne Johnson

Linda Machin

Pamela Gill

Debbie Roberts

Helen Byrne

Secretary

Marianne McLoughlin

Manager

Heather Leigh

Deputy Manager

Elaine Rissbrook

Reception Manager

Joanne Johnson

Other Associated Staff

District Nursing Team

Mental Health Support Worker

Pharmacist Advisor

Occupational Health Advisor

Midwife

Health Visitor

How to see your doctor in surgery

You can make an appointment by telephone, in person or via the internet (please ask reception for your registration details for this). The telephone numbers are **0845 1212311 and 0845 1212344**

3 types of appointment are available.

Book in advance, (up to 6 weeks)
48 hour book in advance,
Same day appointments.

Same day appointment requests will all be triaged by a doctor and an appointment in appropriate time scale will be offered where same day is not required. This is not an opportunity for a full telephone consultation – these will be scheduled in the afternoon.

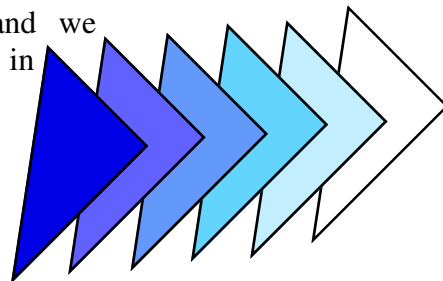
Doctors will have telephone appointment slots at the start of afternoon surgery for those patients who want advice but do not need a full face to face appointment.

Appointments are for one patient, please do not bring in family members and expect them to get a consultation.

Please tell us in good time if you cannot keep an appointment, so that we can make it available for someone else.

Our aim is to give the best possible medical care and health services to the people of South Sheffield and North East Derbyshire. We are delighted to offer you this booklet to help you find out about us and what we can do for you.

There are some useful contact numbers and we encourage you to get in touch if we can help in any way.



Services Provided

Our surgery also offers:

Free Condoms, Lubricant, Pregnancy Testing, Chlamydia Screening, Advice About Pregnancy, Emergency Contraception (Morning After Pill), and Abortion Services.

District Nurses

All of our patients are now cared for by the Sheffield District Nursing Team. They provide care for the housebound, elderly and patients who have been recently discharged from hospital. They can be contacted by telephone on: (0114) 2264100 (24 hour service).

Health Visitor

Our Health Visitor attends the surgery every Wednesday afternoon. She has a drop-in clinic from 12.00 pm to 2.00 pm. At other times the Health Visitor can be contacted through the Practice Receptionist.
Tel: 0114 2747023.

Community Midwife

Our Midwife deals with all matters relating to pregnancy, delivery and post-natal care. She visits the surgery once a week. Most confinements are arranged on a 'shared care' basis involving a choice, which may include your GP, the Midwife and the Hospital Obstetrician. For 24 hour advice please phone 0114 2268091.

Disabled Access

Our practice premises have suitable access for people with disability and have designated disabled car parking spaces. We have specially designed facilities for disabled people.

Hearing Difficulties

Ask about our Ezee Loop at Reception.

YOUR RIGHTS AND RESPONSIBILITIES

We ask that you treat Doctors and Staff with courtesy and respect at all times.

If you cannot keep your appointment please let us know as soon as possible, this may enable someone else to be seen.

Complaints

Please try to discuss any complaints directly with us so that we can take action.

The surgery has an established procedure for making sure your complaints are dealt with properly.

Please contact the practice manager, about your complaint.

**Drs Hall, Knox, Egdell & Gray
The Old School Medical Centre
School Lane
Greenhill
SHEFFIELD
S8 7RL**

Appointments: 0845 1212311

0845 1212344

Fax: 0114 2373440

Website: www.oldschoolmedical.co.uk

